



### **Terms and conditions**

All dogs boarded must be fully vaccinated (including kennel cough) and a copy of their vaccination is required to accompany them for the duration of their stay. Failure to provide an up to date copy will result in us being unable to board your dog. You can request evidence of vaccinations from your veterinary practise if you have miss placed your certificates. In cases of new vaccination courses the course must have been completed at least 7 days before the start of your stay. Kennel cough vaccinations must have been administered a minimum of 14 days before your dogs stay and your dog must not be presenting any symptoms. Please note that the kennel cough vaccination does not cover all strains of the virus, only the dominant ones at that time, and the incubation period can exceed 14 days. Although we will never knowingly accept a dog with kennel cough it is still easy for carriers to slip through unnoticed. These circumstances unfortunately fall outside of the kennels control. Acceptance of this risk therefore lies with the owner.

Prices will be calculated when booking is made and are calculated by a daily rate. The daily rate includes individual care, exercise, food, bedding, heating, air conditioning, insurance (non-medical), daily one on one time including grooming and lots of love and cuddles. Tariff is set at a daily rate per dog per kennel, a different rate is available if you wish for your dogs to stay together in a kennel. If this is applicable to your dog's stay, please sign the sub section at the bottom of the terms and conditions page. Payment is taken at the end of stay and can be made by cash, most cards, cheques or bank transfer. For more information on pricing please see the pricing area of the website.

We provide a range of quality food at no extra cost; however, it is advisable to keep your dog on its usual diet during its stay to minimise stress. Please note there is no reduction in price for providing your own food.

Any items accompanying your dog during its stay are left at your own risk. The kennels cannot take responsibility for the condition of any items left and cannot guarantee that they will be returned in the same condition in which they arrived.

Our insurance policy covers all dogs during their stay but does not cover medical conditions or any pre-existing or ongoing conditions. All known pre-existing medical conditions must be stated and gone over during the booking in process. The kennels reserves the right to consult a veterinary surgeon at any stage of your dogs stay should we feel the need to do so. In signing our conditions, you are giving us your consent in doing so. Any veterinary fees resulting from pre-existing conditions or medical conditions are payable by the owner at the end of the stay. We cannot accept responsibility for any non-kennel related medical issue or illness that your dog may sustain while staying at the kennels. All veterinary bills incurred from Non-kennel related conditions are the responsibility of the owner. We reserve the right to deny boarding to any dog who is visually unwell or if we deem them unfit to stay in the kennel environment.

Please insure that we are added to your dogs' notes at your registered vets. This will allow us to speak with them if needed during your dog's stay with us.

We will do up most to make sure every care is met for your dog both physically and mentally during their stay, however we cannot take responsibility for problems outside of our control. If you have any concerns regarding your dog's stay and have special requirements these must be discussed prior to their arrival. We will do our utmost to accommodate any special requirements.

By signing these terms and conditions you are agreeing to leaving the care of your dog with faithful friends' staff, this includes any decisions regarding veterinary visits.

**I agree to the terms and conditions stated above.**

**Sign:**

**Print name:**

**I wish for my dogs to stay in a kennel together during their stay.**

**Sign:**

**Print name:**